

<b>SCRUTINY COMMISSION FOR HEALTH ISSUES</b>	<b>Agenda Item No. 6</b>
<b>14 MARCH 2011</b>	<b>Public Report</b>

## **Report of the Executive Director of Adult Social Services**

**Contact Officer – Tina Hornsby – Head of Performance and Informatics NHS Peterborough**  
**Contact Details – 01733 758558 or email tina.hornsby@peterboroughpct.nhs.uk**

### **ADULT SOCIAL CARE QUARTERLY PERFORMANCE UPDATE**

#### **1. PURPOSE**

- 1.1 This report provides an overview of performance of adult social care in quarter 3 of 2010/11 for review.

#### **2. RECOMMENDATIONS**

- 2.1 The Commission are asked to review and discuss the reported performance against the four outcomes detailed within the report.

#### **3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY**

- 3.1 The four outcomes within the performance report link strongly to achievement of the community strategy priorities on :
- Creating opportunities and tackling inequalities, and
  - Creating strong and supportive communities

#### **4. BACKGROUND**

- 4.1 The current Department of Health proposed outcome framework for adult social care identifies the following outcome domains for Adult Social Care and proposes specific performance indicators to support monitoring of achievement of these outcomes.
- Promoting personalisation and enhancing quality of life for people with care and support needs
  - Preventing deterioration, delaying dependency and supporting recovery
  - Ensuring a positive experience of care and support
  - Protecting from avoidable harm and caring in a safe environment
- 4.2 The report attached at Appendix 1 provides a progress update around Adult Social Care linked to these outcomes, referencing the proposed indicators, related projects and work programmes, additional activity information and additional evidence of outcomes and / or good practice.

#### **5. KEY ISSUES**

- 5.1 A number of the proposed performance measures are new and therefore have no current or historical data available at this time. Of the measures reported two are rated red - behind target and plans are not likely to bring back on target, whilst 3 are rated amber - behind target but plans in place and likely to resolve issues or behind target but good comparative performance/progress. Six measures are rated as green – on target.
- 5.2 The latest, and final provider quality ratings published by the Care Quality Commission (CQC) continue to show that overall the quality of residential and nursing home services commissioned by the PCT is poorer than our comparators and the national average, whilst the quality of commissioned domiciliary care services is better than our comparator and national average.

## **6. IMPLICATIONS**

- 6.1 The final outcomes framework for adult social care in 2011/12 is due to be published later in March, after which we will have a clearer understanding of areas of key national focus. However, the need to progress locally identified work programmes and evidence delivery of local outcomes will continue to be of overarching importance.

## **7. CONSULTATION**

- 7.1 The outcomes and proposed performance measures contained within the report were subject to a programme of national consultation between November 2010 and February 2011.

## **8. NEXT STEPS**

- 8.1 A full year summary performance report for 2010-11 will be presented to the Commission in June 2011.

## **9. BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

- 9.1 Transparency in outcomes: a framework for adult social care - A consultation on proposals, November 2010

## **10. APPENDICES**

- 10.1 Appendix 1 - Quarter 3 Performance summary